

## GENERAL INFORMATION INCLUDING TERMS & CONDITIONS

Some important points while booking your cruise vacation on Royal Caribbean Cruise Line. These are subject to change without prior notice.

### **1. GUEST NAMES:**

First Name, Last Name and date of birth of each guest is required at the time of confirmation and must match as per the passport. Due to security considerations, any variations can result in denied boarding at the pier and 100% cancellation fee applied.

### **2. DEPOSIT & PAYMENTS**

All fares are subject to availability at the time of booking. A deposit along with booking form is required to secure a confirmation. If booking within the cancellation period, full pre-payment is required at the time of confirmation.

Cruise Type	Deposit Amount Due Per Person	Final Payment (prior to sailing)	Holiday Sailings
8-nights or less	\$250 per person	75 days	90 days
9-nights or longer	\$450 per person	75 days	90 days

### **3. PAYMENT OPTION:**

All payments must be sent directly to the bank. Do send us a copy of bank wire / deposit slip to verify receipts and apply to your booking. An additional fee is levied on payment via Visa and MasterCard.

### **4. CRUISE FARE INCLUDES**

Shipboard accommodation as reserved and paid for, ocean transportation as per itinerary, all meals onboard, some non-alcoholic beverages available in vending machines (including tea, coffee, lemonade and iced-tea), Room Service, recreation and entertainment onboard.

Specialty restaurants are available with either nominal cover charges or fixed price menus and à la carte pricing in addition to the standard dining program.

### **5. CRUISE FARE DOES NOT INCLUDE**

Items of a personal nature, such as transfers, shore excursions, alcoholic beverages and soft drinks, spa treatments, dining in the specialty restaurants, laundry, telephone, email, internet, photographs, medical services, gratuities or other items not specifically stated as included in the cruise cost.

### **6. SERVICE CHARGES**

Onboard Service Charges are additional. A charge of \$14.50 per person per day for categories interior, ocean view, balcony or junior suites and \$17.50 for full suites is automatically added to your onboard account for all guests and covers restaurant staff, stateroom stewards and behind-the-scenes support staff.

### **7. TRAVEL DOCUMENTS**

**Passport:** A valid passport is required for travel. It is recommended that your passport expiry day does not occur within 6 months of disembarkation date.

**Visa:** It is guest's responsibility to obtain the required visas as per the cruise itinerary. Current and up-to-date information can be sourced from the Embassy / Consulate of the country you intend to visit.



Guests who do not possess appropriate travel documents will be denied boarding by local immigration officials and no refund will be given to individuals who fail to bring proper documentation.

**8. CANCELLATION POLICY**

Cancellation Policy of Royal Caribbean is given below,

Days Prior to Departure	Cruise Cancellation Fee per person	
<b>Cruise Length: 3-5-nights</b>		
89 – 60 days prior	\$50.00	
59 – 30 days prior	\$100	
29 – 8 days prior	50% to total fare	
7 days or less	100% of total fare	
<b>Cruise Length: 6-nights or longer</b>		
89 – 60 days prior	\$100 per person	
59 – 45 days prior	Full deposit amount	
44 – 30 days prior	25% of total fare	
29 – 8 days prior	50% of total fare	
7 days or less	100% of total fare	
<b>Holidays Sailings</b>		
<b>Cruise Length: 3-5-nights</b>		
89 – 60 days prior	Full deposit amount	
59 – 45 days prior	25% of total fare	
44 – 30 days prior	50% of total fare	
29 – 15 days prior	75% of total fare	
14 days or less	100% of total fare	
<b>Cruise Length: 6-nights or longer</b>		
89 – 60 days prior	Full deposit amount	
59 – 30 days prior	50% of total fare	
29 – 15 days prior	75% of total fare	
14 days or less	100% of total fare	
<b>Specially Priced Promotions</b>		
75 days prior to sailing	\$100 per person	
74 – 47 days prior	Full deposit amount	
46 – 15 days prior	50% of total fare	
14 days or less	100% of total fare	

There will be a \$50 per person administrative fee for all refunds.

**9. TRAVEL PROTECTION**

You are advised to have adequate alternative travel protection coverage to protect you from unforeseeable losses in case you need to cancel your vacation. There will be no refund of cancellation or interruption fees by Royal Caribbean Cruise Line under any circumstances. You must recover fees from your own travel protection provider.

**10. AGE REQUIREMENTS**

Royal Caribbean's policy dictates that a passenger under 21 years of age must be accompanied in the same or connecting stateroom by a passenger 21 years or older who expressly agrees to be responsible for the under 21 passenger throughout the cruise. This includes, but is not limited to, preventing violations of any ship's rules. Passengers must be age 21 to purchase or consume alcohol and age 18 to gamble on the ship. Infants under six months of age are not eligible to travel.

**11. PREGNANCY POLICY**

Royal Caribbean will make every effort to accommodate, providing you have not entered the 24th week of pregnancy when the cruise ends. Please include your cruise details in an email to the [Access Desk](#) with a medical certificate establishing your due date prior to your cruise.



## **12. E-DOCUMENTS**

Complete your [Online Check-in](#) at least one week prior to your sailing date so that you are able to get onboard faster and easier. You will need complete passport details for every guest travelling with you.

**E-documents** – a detailed summary of your cruise vacation including your boarding pass can be printed within 30 days of the sailing date and full payment has been applied to your booking.

Cruise Booking confirmation and sailing are governed by the cruise lines terms or carriage and guest conduct policy. Complete details including FAQs and Guest Ticket Contract are available on [www.royalcaribbean.com](http://www.royalcaribbean.com)

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