

GENERAL INFORMATION INCLUDING TERMS & CONDITIONS

Some important points while booking your cruise vacation on Princess Cruises. These are subject to change without prior notice.

1. GUEST NAMES:

First Name, Last Name as in the passport along with date of birth of each guest is required at the time of booking. Due to security considerations, any variations can result in denied boarding at the pier and 100% cancellation fee applied.

2. FARES, DEPOSIT & PAYMENTS

All fares are subject to availability at the time of booking. A deposit of 10% along with booking form is required to secure a confirmation with balance due at least 90days prior to the sailing date. If booking within 90days of the sailing date, full pre-payment is required at the time of confirmation. There are no grace periods or extensions for receipt of final payment on a booking.

3. PAYMENT OPTION:

All payments must be sent directly to our bank account. Do send us a copy of bank wire / deposit slip to verify receipts and apply to your booking. Princess does accept major Credit Cards.

4. CRUISE FARE INCLUDES

Shipboard accommodation as reserved and paid for, ocean transportation as per itinerary, all meals onboard, some non-alcoholic beverages available in vending machines (tea, coffee, lemonade and iced-tea), Room Service, recreation and entertainment onboard.

Princess offers choice of Traditional Dining with fixed time and seating or Anytime Dining with the flexibility to dine when and with whom you choose. Specialty restaurants are available with nominal cover charges.

5. CRUISE FARE DOES NOT INCLUDE

Items of a personal nature, such as transfers, shore excursions, alcoholic beverages and soft drinks, spa treatments, dining in the specialty restaurants, laundry, telephone, email, internet, photographs, medical services, gratuities or other items not specifically stated as included in the cruise cost.

6. SERVICE CHARGES

A discretionary Hotel and Dining charge of \$16.50 per person for suites, \$15.50 for mini suites / Club Class and \$14.50 per person in all other staterooms per day (including children) will be added to your shipboard account on a daily basis. This charge will be shared amongst staffs who help provide and support your cruise experience, including the wait-staff, stateroom stewards, buffet stewards, galley staff, laundry staff and others.

A 15% gratuity is added to bar charges and dining room wine accounts.

7. TRAVEL DOCUMENTS

Passport: A valid passport is required for travel. It is recommended that your passport expiry day does not occur within 6 months of disembarkation date.

Visa: It is guest's responsibility to obtain the required visas as per the cruise itinerary. Current and up-do-date information can be sourced from the Embassy / Consulate of the country you intend to visit.

Note :

1) **Alaska sailing - Multi entry US & Canada Visa is required.**

2) Baltic sailing which includes Russia

If Russia is the departure / arrival port then a Russian Visa is required.

If Russia is a port of Call then a Russian Visa is not required for passengers of any nationality if participating on a Cruise Line organized shore excursion in St. Petersburg, including private car tours.

Passengers who wish to sightsee outside of a Cruise Line shore excursion may wish to obtain an individual Russian Tourist visa prior to the cruise. The Russian government maintains a complicated visa regime.

More information on the visa process can be found by contacting your nearest Russian consulate or a visa service. Once you have obtained the necessary visa support documents, please contact your nearest Russian consulate or a visa service for assistance with obtaining a Russian Tourist visa. All passengers must bring a copy of their passport photo page which will be handed to Russian Immigration when going ashore.

Guests who do not possess appropriate travel documents will be denied boarding by local immigration officials and no refund will be given to individuals who fail to bring proper documentation.

8. CANCELLATION POLICY

The following cancellation policy applies with respect to your Cruise Fare, Cruise tour Fare, Pre-Cruise and Post-Cruise Package Charges (“Total Charges”). Certain promotional rates have restrictions such as non-refundable and non-transferable and are subject to 100% cruise cancellation fee from the time of payment.

Cruise and Cruise tours

Sailings 7-nights or less

Days Prior to Departure	Cancellation Fee
60 days or more	USD 50 per person
45 to 59days	Deposit Amount
15 to 44 days	50% of Total Charges
8 to 14days	75% of Total Charges
7 days or less	100% of Total Charges

Sailings 8-nights or more

Days Prior to Cruise or Land Package Departure	Cancellation Fee
75 days or more	USD 50 per person
60 to 74 days	Deposit Amount
45 to 59 days	25% of Total Charges
15 to 44 days	50% of Total Charges
8 to 14days	75% of Total Charges
7 days or less	100% of Total Charges

* **CANCELLATION POLICY EXCEPTION:** If you have purchased a specially priced promotion that is 100% nonrefundable from the point of payment, you are not entitled to any refund, payment, compensation or credit whatsoever of your cruise or cruise tour fare if you cancel your booking. For



those passengers booking a reduced deposit promotion, the initial cancellation fee amount will not exceed the deposit required / paid

There will be a \$50 per person administrative fee for all refunds.

9. PRINCESS CANCELLATION FEE WAIVER PROGRAM

Through the Cancellation Fee Waiver Program (CFW), Princess Cruises and/or Princess Tours will waive the non-refundable cancellation fee and refund the otherwise non-refundable value in the event that you or your travelling companions need to cancel the cruise vacation for any reason.

Upon purchase of the non-refundable CFW, no cancellation fees will be assessed provided that Princess Cruises is notified by telephone or in writing at least 72 hours prior to midnight preceding the passenger's scheduled departure date to the embarkation point of the vessel.

Cost is 10% of Cruise Fare up to \$5000 and 8% of Cruise Fare of \$5000 or more. This program must be paid for with the deposit and cannot be added at a later date. The program is not available for bookings made within final payment period and is non-refundable. .

IMPORTANT: Please keep in mind if you do not purchase Princess's CFW program, you are advised to have adequate alternative travel protection coverage. There will be no refund of cancellation or interruption fees by Princess under any circumstances. You must recover fees from your own travel protection plan. Medical and evacuation costs are your responsibility. Princess is not responsible for medical / evacuation bills incurred by you, even if Princess has assisted in making arrangements on your behalf.

10. AGE REQUIREMENTS

Passengers under the age of 21 years must travel in a stateroom with a passenger 21 years or older who shall assume responsibility for their care during the cruise. For family groups bookings multiple staterooms, the minimum age of each stateroom is 16 years of age, providing they are traveling with a parent or legal guardian.

Age requirements for children

Infants must be at least 6 months of age at the time of embarkation in order to sail. Infants must be at least 12 months of age at the time of embarkation to sail on the following: Transocean crossings, World Cruises, South America, Panama Canal, crossing the Tasman Sea, South Pacific Islands including Hawaii-Tahiti.

For escorted cruise tours, children should be at least five (5) years old.

11. PREGNANCY POLICY

Pregnant women are not allowed to sail if they are entering the 24th week of their pregnancy by the last day of the cruise. All pregnant women, in their second trimester, are required to produce a physician's letter stating that mother and baby are in good health, fit to travel and the pregnancy is not high-risk.

12. FUEL DISCLOSURE STATEMENT

Please be advised that Princess Cruises reserves the right to re-instate the the fuel supplement for all passengers at up to USD \$9 per person, per day if the New York Mercantile Exchange Index oil price exceeds \$70 per barrel, even if fares have been paid in full.

13. E-DOCUMENTS

Guest Information Form: Please provide your required travel documents information so that you are able to get onboard faster and easier. Log in at www.princess.com and click on Already Booked – Cruise Personalizer.



You will need your cruise booking number and passport details of each person in your party.

A detailed summary of your cruise vacation and boarding pass can be printed within 45 days of the sailing date provided full payment has been applied to your booking.

Cruise Booking confirmation and sailing are governed by the cruise lines terms of carriage and [Passage Contract](#) - complete details including FAQs are available on <http://www.princess.com>

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