



GENERAL INFORMATION INCLUDING TERMS & CONDITIONS

Some important points while booking your cruise vacation on MSC Cruises. These are subject to change without prior notice.

1. GUEST NAMES:

First Name, Last Name and date of birth of each guest is required at the time of confirmation and must match as per the passport. Due to security considerations, any variations can result in denied boarding at the pier and 100% cancellation fee applied.

2. DEPOSIT & PAYMENTS

All fares are subject to availability at the time of booking. A deposit of 30% is required to secure a confirmation with balance due at least 90days prior to the sailing date. If booking within 90days of the sailing date, full pre-payment is required at the time of confirmation.

3. PAYMENT OPTION:

All payments must be sent directly to the bank. Do send us a copy of bank wire / deposit slip to verify receipts and apply to your booking. An additional fee is levied on payment via Visa and MasterCard.

4. CRUISE FARE INCLUDES

Shipboard accommodation as reserved and paid for, ocean transportation as per itinerary, all meals on board, some non-alcoholic beverages available in vending machines (including tea, coffee, lemonade and iced-tea), Room Service, recreation and entertainment onboard.

Specialty restaurants are available with either nominal cover charges or fixed price menus and à la carte pricing in addition to the standard dining program.

5. CRUISE FARE DOES NOT INCLUDE

Items of a personal nature, such as transfers, shore excursions, alcoholic beverages and soft drinks, spa treatments, dining in the specialty restaurants, laundry, telephone, email, internet, photographs, medical services, gratuities or other items not specifically stated as included in the cruise cost.

6. SERVICE CHARGES

Onboard Service Charges are additional. A charge of EUR 10.00 per person per day is automatically added to your onboard account and covers restaurant staff, stateroom stewards and behind-the-scenes support staff. For guests 2-11 years, charge is EUR 5.00 per person.

7. TRAVEL DOCUMENTS

Passport: A valid passport is required for travel. It is recommended that your passport expiry day does not occur within 6 months of disembarkation date.

Visa: It is guest's responsibility to obtain the required visas as per the cruise itinerary. Current and up-do-date information can be sourced from the Embassy / Consulate of the country you intend to visit.

Guests who do not possess appropriate travel documents will be denied boarding by local immigration officials and no refund will be given to individuals who fail to bring proper documentation.



8. CANCELLATION POLICY

Cancellation Policy of MSC Cruises is given below:

All Categories (except Yacht Club)

Cruise Cancellation Fee per person	Days Prior to Departure	Cruise Cancellation Fee per person	Days Prior to Departure
	Cruise less than 15 nights		Cruise more than 15 nights
\$65.00	60 days or more	\$65.00	90 days or more
25%	59 – 30 day	25%	89 – 60days
40%	29 – 22 days	40%	59 – 52days
60%	21 - 15 days	60%	51 – 35days
100%	14 or less	80%	34 – 15days
-	-	100%	14days or less

YACHT CLUB (all sailings)

Cruise Cancellation Fee per person	Days Prior to Departure
150 US Dollars per person	120 days or longer
25%	119-90 days prior to departure
40%	89-60 days prior to departure
60%	59-30 days prior to departure
80%	29-15 days prior to departure
100%	14 or less days prior to departure

There will be a \$50 per person administrative fee for all refunds.

9. TRAVEL PROTECTION

You are advised to have adequate alternative travel protection coverage to protect you from unforeseeable losses in case you need to cancel your vacation. There will be no refund of cancellations or interruption fees by MSC Cruises under any circumstances. You must recover fees from your own travel protection provider.

10. AGE REQUIREMENTS

MSC policy dictates that a passenger under 21 years of age must be accompanied in the same or connecting stateroom by a passenger 21 years or older who expressly agrees to be responsible for the under 21 passenger throughout the cruise. This includes, but is not limited to, preventing violations of any ship's rules. Passengers must be age 21 to purchase or consume alcohol and age 18 to gamble on the ship

Infants are permitted to travel on MSC Cruise ships.

11. PREGNANCY POLICY

MSC will make every effort to accommodate, providing you have not entered the 24th week of pregnancy when the cruise ends. A medical certificate establishing your due date prior to your cruise may be required.



12. E-DOCUMENTS

Complete your [Online Check-in](#) as soon as you have confirmed and paid for your cruise so that you are able to get onboard faster and easier. You will need complete passport details for every guest travelling with you.

Cruise Booking confirmation and sailing are governed by the cruise line's terms of carriage and guest conduct policy. Complete details including General Conditions are available on <http://www.msccruises.com>

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